

## **RETURNS AND REFUNDS**

Many of our Canadian retailers will exchange duplicate items received as gifts or will replace an unused right-handed item for a left-handed one. Please [contact us](#) to arrange an exchange with your local retailer.

All items are carefully inspected before shipping. Claims for items damaged in transit must be received within one week of delivery. Proof of damage may be submitted easily by means of a photograph or, alternatively, the item may be returned to us at your expense. If in the period of the first 6 months of ownership, a crack develops, we may replace the item at our discretion if we determine that the damage was not caused by improper use. See our [product care](#) page for more information.

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